

FIRST TIME FAMILIES

- It is easier to keep them than recruit them!
- If families return for 2nd year, they are most likely to become "Camp Barney families"
- Communications builds trust
- Trust builds long term



WHAT WE HEARD FROM THESE FAMILIES:



CAN WE GET MORE COMMUNICATION FROM CAMP?



WHERE ARE
THEY GOING
TO BE?



WHAT IS GOING
TO HAPPEN
WHEN THEY
GET THERE?

WHAT COULD WE DO FOR NEW FAMILIES?

INCREASED COMMUNICATION

- Welcome Phone Call
- Weekly Pre-Camp Emails
- First Time Family Webinar

REMOVAL OF PARENTS' FEARS

- Virtual Tour of Camp
- Dedicated Staff Member



WEEKLY EMAIL TOPICS:

- Core Values
- Logistics
- Camp Wide Programming
- Jewish Life at Camp
- Electives / Chugim
- Counselors / Specialists
- Food
- Opening Day Details



FIRST TIME FAMILY WEBINAR



Est. 1963



First Time Family Webinar April 26, 2023

MEET OUR FIRST TIME FAMILIES TEAM

DANNY HERZ *Executive Director*





EMILY SHAPIROAssistant Director

LISA LIGHTOffice Manager





SIDRA KENNEDYFirst Time Families
Coordinator



WHAT DOES THE DATA SAY?

Number of 2nd Year
Campers Enrolled at
Camp Barney Medintz



